

News

Spring
2017



Mountain Movers

For St Gemma's supporters
www.st-gemma.co.uk

Retail Revelation!

We raised
£2.6m

In the last year, the chain of St Gemma's charity shops collectively raised over £2.6 million – the most ever raised in the Hospice's history.

This incredible milestone tops off a busy and challenging but rewarding year for the St Gemma's retail team. The team, responsible for managing the 23 charity shops we run across Leeds, works incredibly hard to turn your valued donated items into much needed funds to support the Outstanding work of the Hospice.

Jane Kent, Head of Retail explains: 'Our chain of charity shops really does make a significant contribution to the work of St Gemma's Hospice. Not only are they raising money day in, day out, but they are an integral part of the communities and high streets where they are situated. Our chain has grown tremendously over the years and we must now be one of the largest local charity chains in the country. Last year, after careful consideration, the Hospice decided to acquire a new 10,000sq ft storage warehouse with offices in Bramley, to support our growing operation. The 'Retail Hub' as it's now known, has proved to be a crucial development for our retail operations.'

'It is an ideal base for our retail team.



Jane Kent (second from the right) with members of the team at the Retail Hub.

We need a lot of space to store and sort the wonderful volumes of donated stock that comes into our shops and we were rapidly outgrowing our offices and store rooms at the Hospice. We now have the perfect space to process the huge array of items that are donated. Our team of van drivers then collect and take the stock to our 23 stores across Leeds. Some stores specialise in particular items so it is now much easier for us to categorise stock and send it to the most appropriate branch. The great thing is that we also had space here for another charity shop, so our Bramley shop was born!

'Ultimately, we want to raise as much money as possible from the donated items that people have so kindly entrusted to us, so the quicker and more efficiently we can get them back out into the right shops for sale, the better for the Hospice. We really appreciate our new Retail Hub and are very much enjoying being part of the local community.'

'I'm so proud to be part of the Hospice's retail operation – but really the success is down to the amazing team of dedicated staff and volunteers, and the warm-hearted people of Leeds who generously donate to us time and time again. Please be reassured, your support makes a huge difference.'

You can contact the Retail Hub directly on 0113 255 7552.

Our team will do everything they can to get the care right every minute of every day. This is just one of the reasons why we received an 'Outstanding' rating in our recent Care Quality Commission inspection.



'They moved mountains for us',

explained the relative of one of our patients to a Care Quality Commission Inspector.

Please join **#TeamStGemmas** and help our nurses to give the highest level of care to patients by donating £10. Thank you.

Together we make Outstanding things happen.

Together we are #TeamStGemmas

Why Caroline trekked in memory of her Dad...

As we launch our challenges for 2017, we asked one of our supporters, Caroline, what motivated her to challenge herself for St Gemma's in 2013:

"My Dad spent his final few days at St Gemma's in June 2013. I wanted to do something to show my gratitude to the Hospice but also reflect on my Dad's life, to think about him and all my wonderful memories. I decided to take part in the Yorkshire 3 Peaks challenge. I wanted to raise vital funds for St Gemma's, but I also found that walking helped me at a really hard time in my life.

I walked in a group of 22 – at the start we were strangers but at the end felt like friends. Many of them were like me, walking in memory of a loved one. We were all rooting for each other and helping each other when we were finding it tough going.

Raising money has been such a help coping with our loss, knowing that we are contributing to the ongoing running of the Hospice."

If you'd like to take part in a trek in memory of someone special or simply to support our Outstanding work, you can choose from the iconic Yorkshire 3 Peaks or the breath-taking



Angkor Wat in Cambodia.



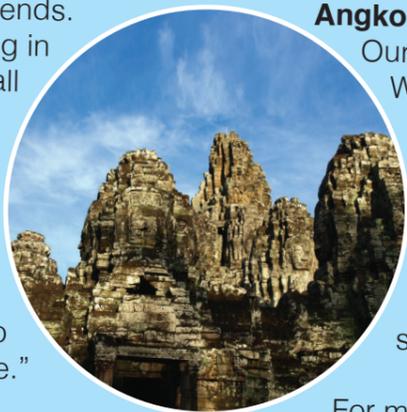
Yorkshire 3 Peaks – 16th September 2017

Challenge yourself to complete all 3 famous peaks in less than 12 hours. You'll walk with a team of St Gemma's supporters to keep you motivated, and be led by professional guides. Registration is just £35 including a fundraising and training pack, and we ask that you aim to raise £200 in sponsorship.

Angkor Wat – 3rd to 11th March 2018

Our brand new overseas trek to Angkor Wat in Cambodia is an experience of a lifetime and a challenge you will never forget. Trek 85km over 5 days and let us take you on journey of discovery through Southeast Asia. The entry fee is £299 per person and we ask each participant to raise £3,600 in sponsorship.

For more information about our treks or indeed any of our amazing challenges, please call 0113 218 5555 or visit events.st-gemma.co.uk



Mountain Movers



Whether it's simply sitting through the night with a patient who can't sleep or moving mountains to ensure that an ex-serviceman got to a special Remembrance Day service in Leeds, our team do their utmost to see that each patient gets their final wishes.

Your support means that St Gemma's has a high ratio of nurses to patients. This gives our nurses the time to get to know what's really important to each patient and their family. But they can't do it without you.

Our supporters are as much a part of our story as our nurses and other staff. This is why we are launching our #TeamStGemmas Appeal. Please see the slip attached to support our vital work.

Together we are #TeamStGemmas.

Together we make Outstanding things happen.

Join Our Outstanding Team!



Thank you to our amazing volunteers!

We said a big thank you to our volunteers with two festive events before Christmas. A good time was had by all with festive flute music, a hot meal, mince pies, volunteering certificates, Long Service Awards and Christmas games. This was a small way that we could say a big thanks to our volunteers for their hard work in 2016. If you would like to take on something new for 2017, whether that be helping in our charity shops, at our fundraising events, or supporting our patients and their families, please take a look at the volunteer vacancies on our website, details below.

We urgently need volunteers in our charity shop in Hunslet and our Retail Hub in Bramley. Whether you can spare two hours a week or two days a week, we'd love to hear from you. Please ring 0113 218 5193 for details, visit www.st-gemma.co.uk/volunteering or email volunteering@st-gemma.co.uk

St Gemma's Hospice is a special place to work. We have over 200 staff across our 4 acre site and in our 23 retail outlets. Everyone is here for the same reason – to ensure that we can provide patients and their families with the best possible experience. Whether you support patients, work behind the scenes in one of the vital supporting roles or help raise the money that funds it all, everyone plays an equally important part.

We are currently recruiting for staff in various positions throughout the organisation. Please visit our website or get in touch if you're a caring and talented individual who wants to join our Outstanding team. www.st-gemma.co.uk/vacancies or email vacancies@st-gemma.co.uk

"The best thing about working at St Gemma's is the amazing team. We're all here to make a difference!"

Remembering a loved one with St Gemma's Hospice

Remembering a loved one is very special and personal, so we offer a range of ways for you to remember and honour them. For a copy of our new leaflet or to talk about the ways you can support St Gemma's and remember someone special contact Tara on 0113 218 5506 or tarab@st-gemma.co.uk

Celebration of Life – Saturday 24th June

This summer we are creating a field of memories to celebrate the lives of those we have loved. Hundreds of Celebration of Life markers will be planted at the Hospice, each one bearing the name of someone special. For more details about our Celebration of Life Appeal and to find out how you can donate and celebrate the life of someone who you've loved, visit: www.st-gemma.co.uk/celebratelife or contact Tara on the number above.



Raising funds to provide patient care...

Contact Details

Becky 0113 218 5505 or bekyh@st-gemma.co.uk
Charlotte 0113 218 5580 or charlotteah@st-gemma.co.uk
Emily 0113 218 5559 or emilyc@st-gemma.co.uk
Emma G 0113 218 5565 or emmag@st-gemma.co.uk

Emma P 0113 218 5197 or emmap@st-gemma.co.uk
Fay 0113 218 5196 or fay.richardson@st-gemma.co.uk
Jenny 0113 218 5296 or jennyd@st-gemma.co.uk
Laura 0113 218 5537 or lauraf@st-gemma.co.uk
Sophie 0113 218 5570 or sophieb@st-gemma.co.uk
General: 0113 218 5555 fundraising@st-gemma.co.uk

Vintage Fair Saturday 11 & Sunday 12 March, 11am - 4pm at St Gemma's Hospice

Come along and find 30+ stallholders selling a wide variety of items from vintage clothing and homeware to vinyl records and furniture. BBC auctioneer Gary Don will be at the fair on Saturday morning valuing your items. Shop 'till you drop and then relax with a slice of homemade cake and cuppa. **Contact Charlotte.**

Spring Fair Saturday 18 March, 11am - 4pm at St Gemma's Hospice

Lots of stalls including a plant sale, entertainment for the children, tasty treats, and refreshments. It promises to be a day out to put a spring in your step! If you would like to donate items for stalls or would like to volunteer, **contact Emma P.**

Swim the Channel Virtual Challenge

Swim 21 miles in 12 weeks or less in your local pool, starting on 3 April. This is the perfect challenge for anyone wanting to improve their fitness and is suitable for all ages and abilities! Register for free today and raise as much sponsorship as you can to help care for our patients. **Contact Emily.**

Visit Skipton Castle this Good Friday 14 April

For the 31st successive year Skipton Castle are kindly donating half of their Good Friday admission fees to St Gemma's Hospice. Why not take your family for a fabulous day out and visit this 900 year old medieval castle. **Contact Jenny.**

Leeds Bubble Rush Saturday 22 April, Harewood House

The amazing Bubble Rush is back for more bubbly fun in 2017! Join #TeamStGemmas for a 5k fun run filled with family friendly foamy fun! Along the course there will be four different coloured bubble stations to make sure that you are covered head to toe in colourful bubbles by the time you cross the finish line! To sign up, visit our website or **contact Charlotte.**

Go Purple Throughout May

Do something purple with friends, family or colleagues. Get involved at home, work or school by wearing purple, throwing a purple party, or running a purple quiz! You'll find lots of exciting ideas and things to help with your fundraising in our free Go Purple! pack which includes posters, bunting, collection boxes, a selfie frame and much more! **Contact Fay.**

Turn Back Time Ball Friday 5 May

A night of glitz, glamour and Black Forest Gateau, we are celebrating all things retro at this disco themed ball. Tickets are £40 and include a 4-course meal and live entertainment from the excellent 'Motown Sparklettes'. There will also be a whole host of entertainment on the night including Rock and Roll Bingo, and a DJ to help us keep going until the early hours! To book, visit our website or **contact Sophie.**

Leeds Midnight Walk Saturday 17 June

Join hundreds of supporters and take on our brand new route while raising vital funds for the Hospice. This year's 9.5 mile route will incorporate the St Gemma's Day Hospice as the half way point. Bright colours are a must for this brilliant event which both men and women are welcome to attend. So go on – sign up for our flagship event with your friends and family, have a Saturday night out with a difference. Visit our website to register or sign up over the phone by **contacting Becky.**

St Gemma's Annual Golf Day Wednesday 21 June

Swing into action at this year's Golf Day at the prestigious Moor Allerton Golf Club. Teams of four are £380 each and sponsorship packages are also available. Includes lunch, dinner and prize giving. For full details **contact Jenny.**

36th Annual Windermere Row 1 & 2 July, Ambleside, Lake District

Our longest running event has raised over £1.13 million since 1998. We have places available to row the 10 mile route on both days. 2, 4, 6, 7 and 8 man boats are available to book for either a morning or afternoon slot. Register on our website or **contact Sophie.**

Other ways to support us...

Win £3000 in our Spring Raffle!

You can now play our Spring Raffle online for a chance of winning the star prize or nine other great prizes. Visit events.st-gemma.co.uk to buy tickets and for more information.

Runs

See yourself as the next Mo Farah? We have places available in the Leeds Half Marathon on 14 May, Leeds 10k on 9 July, Great North Run on 10 Sept, and the Yorkshire Marathon on 8 Oct. Visit our website to sign up or contact Sophie.

Support us through your workplace

Are you looking for a local charity to support in 2017? For details about events, fundraising activities and volunteering opportunities that you and your colleagues can get involved in over the coming year please get in touch. We also have some fantastic events and campaigns which your company can put their name to, helping us raise vital funds for the Hospice whilst generating positive PR for your company. Contact Jenny.

Knit a Chick for St Gemma's

Get your knitting needles at the ready for our Easter Chick campaign! Every chick you knit will be filled with a chocolate egg and sold over Easter to raise vital funds. Contact Emma G for a knitting pattern.

Spring Change Challenge

It's time to spring clean and dig out your loose change! Return your Coins for Caring boxes and collection boxes to the Hospice before the end of March and we can put your pennies to good use. Contact Emma G for more details.

Take to the skies

We offer Skydiving and Wing Walking throughout the year. Visit our website or contact Sophie for details.

Open Gardens

We need green fingered gardeners to take part in our annual Open Gardens between June and September. Welcome the public into your garden, or open it to friends and family. Simply ask for donations at the gate in aid of St Gemma's. Register your garden to receive a pack full of ideas and support. **On 24 June we invite you to visit the Hospice's award winning gardens with stalls, refreshments and more!** Contact Emma G.



WILL you give the gift of your lifetime?



Writing your Will is a very personal and important experience; a time when you reflect upon everything that you have achieved in your lifetime and think of those people and organisations that mean so much to you.

You hope that the gifts left in your Will, make a lasting difference to the beneficiaries and that everything you worked so hard for in your lifetime will go on to help others in theirs.

Leaving a legacy to St Gemma's Hospice would be the gift of

your lifetime. Every single penny of your gift will be used to provide outstanding care to patients and their family members. Your thoughtfulness will mean that patients can be cared for with compassion and skill and have peace and dignity at the end of their lifetime.

If you would like to give the gift of your lifetime, you can speak directly to a solicitor to arrange this.

For more advice or a tour of the Hospice please call Tara on 0113 218 5506 or email tarab@st-gemma.co.uk.

Thank you to all of the supporters and solicitors who took part in our 2016 Make a Will Month Appeal. We have raised £20,000 with more donations still to come. The money raised will cover the cost of a day of care for 44 of our patients.

Heartwarming Lottery Win!

In November, Tina won our Hospice Lottery rollover of £10,000.

But the circumstances around her amazing win are really heartwarming, as Lottery Manager Graham Burke explains:

'Tina's father, Jimmy Brown, was a patient at St Gemma's in 2011 and died on 18 November that year. Tina was so grateful for the care the



Lottery player. Exactly five years later to the day, on 18 November 2016, Tina's numbers came up. Unaware of Tina's close connection with the Hospice, I phoned her to give her the good news and she told me about the coincidental timing.

She even thought it was one of her friends having a joke. We invited her to the Hospice to present her with the cheque for £10,000 and she was quite emotional. We're so happy that we provided some joy to Tina on a sad anniversary.'

The Leeds Hospices Lottery has been running for over 15 years. It issues 55 cash prizes a week and players are also in with a chance of winning our amazing rollover



prize which can grow up to £12,000. The draw takes place every Friday and the unique numbers are randomly selected by a computer. Plus all prizes are paid automatically by cheque so there is no need to claim your prize; we'll send it out to you! Sign up today and be in with a chance to win cash, whilst supporting amazing hospice care. Please visit www.hospicelottery.co.uk or ring 0113 278 1500.



family had received from St Gemma's that she started supporting the Hospice, and began by signing up as a Hospice



You are receiving this Newsletter because you are a valued supporter of St Gemma's Hospice. We think it is important that we tell you about developments from around the Hospice and how we are using your donations. You can opt out of receiving our mailings at any time, or ask to receive our Newsletter by email. Simply call 0113 218 5555 or email busadmin@st-gemma.co.uk.

Thank you for your support.



Become our Friend on Facebook
www.facebook.com/st.g.hospice



Follow us on Twitter
www.twitter.com/stgemmahospice