

What we do

St Gemma's is for people who have life threatening illnesses with difficult symptoms.

Care is based on a simple idea - that the person is more than the illness. Each of us - sick or well - has unique physical, emotional, social and spiritual needs. St Gemma's tries to respond to these needs in ways which place the highest value on respect, choice and empowerment.

Care is offered to patients and their carers in the Hospice's In-Patient Unit, through the St Gemma's community team supporting patients and families at home and in care homes, and via a range of Out-Patient clinics.

We work closely with other care providers in the city to ensure a seamless service for people across Leeds.

The services provided by St Gemma's Hospice are completely free of charge to patients, families and carers, but are not free to provide.

The majority of the Hospice's annual running costs must be raised from donations and fundraising initiatives. We simply would not be able to continue caring for people with life threatening illnesses without the valuable and on-going support of the community.

We are extremely grateful to all those who make donations, take part in fundraising events, leave a gift in their Will or help the Hospice in any way to continue its caring work.

This is just a brief overview of our work in the year. You can read more details in our Quality Account, and Report and Financial Statements on our website. www.st-gemma.co.uk/about-us/publication-documents/




Thank you for making a difficult time much more bearable...



I will always be grateful for the support of St Gemma's. They really are a gem in our community.

For more details about the work of St Gemma's Hospice, or how you can support us, please visit: www.st-gemma.co.uk or call 0113 218 5555.

 St Gemma's Hospice, 329 Harrogate Road, Leeds, LS17 6QD

 0113 218 5500  www.st-gemma.co.uk

Registered Charity 1015941 | Company Limited by Guarantee
Registered in England 2773867 | Registered office as above



St Gemma's Hospice The Year in Review

2023/24





Our team of specialist community nurses and doctors made

18,742 contacts with patients

We supported adults and children through bereavement, making

2,974

contacts in the year



100%

of bereaved families were satisfied with the care and dignity their loved one received

We trained

1,013 professionals and had

174 student placements, supporting them to deliver the best possible care in the future



The Year in Numbers

Thanks to you, we were able to provide all of our expert services completely free of charge to patients and their families



1,382

local people were referred to St Gemma's care for the first time

503

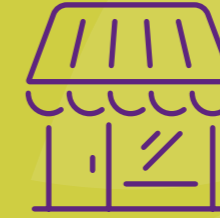
We cared for patients in the Hospice In-Patient Unit. We were open for admissions 24 hours a day and most patients were admitted for care within one day of referral



We ranked

23rd

in the Inclusive Top 50 UK Employers List, officially recognising our continued commitment to workplace diversity, equality and inclusion



697,463

customers visited our chain of shops and bought 1,432,327 items, helping to raise over



£1 million

towards patient care

You helped to raise **£14m**

so we could continue providing vital services and investing in raising money for the next year



Almost

800

volunteers contributed tens of thousands of hours across key areas including bereavement support, gardening and therapies

