



## St Gemma's New Year Raffle 2025 - Terms and Conditions

Thank you for supporting the St Gemma's New Year Raffle.

1. The closing date is 28<sup>th</sup> February 2025 and the draw will take place on 10<sup>th</sup> March 2025.
2. Any entries received after the closing date will be treated as donations.
3. Each entry into the St Gemma's New Year Raffle is £2. You may purchase more than one ticket, however the max number of tickets is 50 per draw (£100).
4. No tickets may be sold to under 18s. If a ticket is unknowingly sold to a person who is under the age of 18, they will be exempt from the raffle, they will forfeit their prize and their entry money will be returned to them.
5. No tickets may be sold to employees of St Gemma's directly involved with the raffle, and any other companies directly involved in the running of the raffle.
6. No tickets may be sold to players outside Great Britain (England, Scotland and Wales).
7. Please be aware that we are unable to accept credit card payments for raffle tickets online. Any payments using this method will be rejected. Payment by debit card is accepted. For more information please visit [www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk)
8. Participation in this raffle can be made by returning ticket stubs in the post with appropriate payment, in person or at events, with payment by debit card, credit card or cheque payable to St Gemma's Hospice. Entry through the website may be made with payment by debit card only, and entrants will be notified by email of their ticket numbers.
9. Raffle tickets will be entered into the draw only when the whole payment is received.
10. We accept no responsibility for raffle tickets which are lost, damaged, illegible, or from which the prize winner cannot be identified, or for any technical failure or event which may cause the competition to be disrupted or corrupted.
11. Prizes will be allocated in order of the tickets being drawn from the first prize down to the last one. First prize is £3,000. Second prize is £500. Third prize is £250.
12. Winners will be notified by telephone, email or post no later than one week after the draw date. Results will be published on our website at [www.st-gemma.co.uk/raffle](http://www.st-gemma.co.uk/raffle) or can be found out by calling 0113 218 5555 after the draw date. Please keep your ticket numbers as proof of purchase.

13. St Gemma's Hospice is licensed and regulated in Great Britain by the Gambling Commission under account number 5212. The responsible person is Kate Goldring c/o St Gemma's Hospice, 329 Harrogate Road, Moortown, Leeds LS17 6QD. Registered charity no 1015941.
14. All raffle entries and the draw will be managed internally using our raffle management system on Donorflex. Donorflex is a product of CMAC Computer Systems Limited, which is licensed and regulated in Great Britain by the Gambling Commission under account number: 41256.
15. Winners will be selected using a Random Number Generator on Donorflex, which has been tested and certified by a Gambling Commission approved test house. The results of the draw are final.
16. Our 2024 Summer Raffle raised £33,722.52 in ticket sales and donations. With 13,909 tickets sold and 3 prizes to be won, each ticket had a 0.02% chance of winning a prize. Your chances of winning a prize in the New Year Raffle 2025 will depend on the number of entries in the draw.
17. Monies raised by this raffle will support the activities of St Gemma's Hospice, registered charity no 1015941.
18. For more information about St Gemma's Hospice, our raffles and other ways to donate please visit [www.st-gemma.co.uk/support-us](http://www.st-gemma.co.uk/support-us), email [supportercare@st-gemma.co.uk](mailto:supportercare@st-gemma.co.uk) or call 0113 218 5555.
19. St Gemma's Hospice is a member of the Lotteries Council [www.lotteriescouncil.org.uk](http://www.lotteriescouncil.org.uk)

## **Responsible Gaming**

If you or a family member are experiencing problems with gambling, you can seek advice and support from the National Gambling Helpline 0808 8020 133 or via the GambleAware website [www.begambleaware.org](http://www.begambleaware.org).

Players can request a self-exclusion from future raffle mailings by emailing [supportercare@st-gemma.co.uk](mailto:supportercare@st-gemma.co.uk), calling 0113 218 5555 or writing to St Gemma's Hospice, 329 Harrogate Road, Moortown, Leeds LS17 6QD.