

What we do

St Gemma's cares for people with life-threatening illnesses and difficult symptoms. Our care is built on a simple belief: each person is more than their illness.

Everyone — whether patient, carer, or family member — has unique physical, emotional, social, and spiritual needs.

We aim to meet these needs with compassion and respect, placing the highest value on dignity, choice, and empowerment. Care is provided in our In-Patient Unit, by our Community Team supporting people at home and in care homes, and through a range of Out-Patient clinics.

We work closely with healthcare partners across Leeds to ensure joined-up, seamless support for everyone we care for.

All our services are completely free of charge to patients, families, and carers — but not free to provide.

The majority of our annual running costs come from donations and fundraising, made possible thanks to the incredible generosity of our community.

We're deeply grateful to everyone who donates, takes part in events, leaves a gift in their Will, or supports St Gemma's in any way. Your help enables us to continue providing outstanding care when it's needed most.

This is just a brief overview of our work this year. You can read more in our Quality Account and Trustees' Report and Financial Statements on our website: www.st-gemma.co.uk/about-us/publication-documents/



“
You provided a much needed lifeline to me and my family...
”



“
An incredible charity providing outstanding support to our community...
”

For more details about the work of St Gemma's Hospice, or how you can support us, please visit:

 www.st-gemma.co.uk or call  0113 218 5555

 St Gemma's Hospice, 329 Harrogate Road, Leeds, LS17 6QD



Registered Charity 1015941



St Gemma's Hospice The Year in Review 2024/25



The Year in Numbers



1,490

local people were referred to St Gemma's care for the first time

535

patients cared for on our In-Patient Unit, open 24 hours a day – most admitted within just one day of referral.



2,170

Out-Patient group sessions, helping people share experiences and access specialist support.



19,420

visits and calls from our community nurses and doctors, providing expert care at home and in the community.



2,337

bereavement support sessions for adults and children, helping families navigate grief with compassion and understanding.



100%

of surveyed patients reported being treated with dignity and respect, and felt cared for and supported by our community nursing team and therapists.

1,439
184

healthcare professionals trained and students hosted – shaping the next generation of palliative care specialists.



774,596

customers visited our charity shops, buying 1,620,423 items and raising over



£1 million

for patient care.

Together, you helped raise an incredible

£15m

enabling us to continue vital services today and invest in fundraising for the future.



759

volunteers gave tens of thousands of hours – from bereavement support to fundraising – helping us care, together.



Thanks to your incredible support, we provided all of our expert care completely free of charge to patients and their families across Leeds.