

What would you wish for?

For some people facing the end of life, it's the small things that can make the biggest difference – like having a cold beer with friends, a special family meal or seeing a beloved pet. Others may have big goals that they would like to achieve – like travelling to a meaningful destination, marrying the love of their life or arranging a living funeral. Whatever someone's wishes, our team at St. Gemma's Hospice takes them seriously and we pull out all the stops to try to make it happen.

“ Hospice care is about the whole person, not just their clinical needs, ” said Judy Hustwit, St. Gemma's Ward Manager.

“ Whatever means the most to someone – from weird and wonderful requests to simple wishes like being cared for in their own home – the team at St. Gemma's treats everyone as an individual and is here to help people live well for as long as possible. ”

Over the last few months we have had a variety of special requests from patients and their families. We've helped arrange a family wedding at the Hospice so a patient, the mother of the groom, could attend. We've welcomed all sorts of animals to the Hospice – from a litter of puppies to a cockatoo!

“ We're very much a home-from-home for patients and, for those who have spent a long time in hospital, they may not have seen their family pet for weeks and weeks, so it can mean the world that the dog can curl up by their feet or they can take him for a walk in the grounds. ”



Roy Windross and Staff Nurse Noreen McDonald

We also recently helped a young, terminally ill woman from Kurdistan to return home to her family. She required special medication and oxygen so we liaised closely with her airline to ensure that her journey home was as safe and comfortable as possible. The airfare and equipment were paid for thanks to the local mosque.

“ People are often surprised by how St. Gemma's Hospice is full of life and laughter, rather than being a 'place to die'. It's important to us to maintain this atmosphere, because our focus is on living well and making the most of each day. ”

“ It can also be a profound comfort to bereaved family and friends to know

that their loved one was able to fulfil a dream and live life to the full. ”

Patient Roy Windross, pictured here with Staff Nurse Noreen McDonald, told us,

“ The team are absolutely wonderful. They make me laugh, they feed me well. They care for me like I am the only person on the ward. I couldn't wish for anything more. ”

This Hospice Care Week (8–14 October), we are working with other hospices across the UK to raise awareness of hospice care and address some misconceptions that exist. Find out more at : www.besurprised.org.uk

**What does Hospice care mean to you ?
See inside for more details ...**



Director of Nursing, Cath Miller



Lord and Lady Harewood visiting the Hospice

Lord Harewood

1923-2011

We were saddened to hear about the recent death of our Patron, Lord Harewood. George Henry Hubert Lascelles, the 7th Earl of Harewood, first cousin to Queen Elizabeth II died at home, Harewood House on 11th July 2011 at the age of 88.

Lord Harewood was the President of our 'Home from Home Appeal' in 2000 which raised £1.5 million towards renovating the Hospice. Since then, Lord and Lady Harewood have been Patrons of St. Gemma's and have visited the Hospice on several occasions.

We would like to take this opportunity to acknowledge the wonderful support of Lord and Lady Harewood over the years and we send our sincere condolences to the family.

Clinical Teaching Excellence Award

Each year the University Of Leeds School Of Medicine awards five Clinical Teaching Excellence Awards to individuals or clinical teams who had made an outstanding contribution to the MBChB Undergraduate Medical Course throughout the past year. Dr Jason Ward, Consultant in Palliative Medicine at St. Gemma's Hospice and Senior Lecturer at the University was presented with a Clinical Teaching Excellence Award at The Annual Clinical Teacher's Day on Friday 10th June by Professor David Cottrell, Dean of the School of Medicine. Jason was congratulated for his "very good solid teaching over a sustained period" and his "thoughtful approach to teaching and learning in an important area for students to get to grips with." Jason said he was delighted that the work of the Hospice in educating medical students in palliative care has been recognised as excellent and that the Hospice education department will benefit from the £7,000 award.

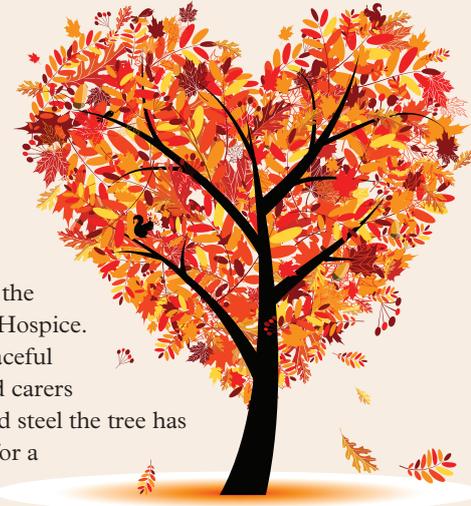


Jason (right) accepting his award



Remember your loved ones this Autumn

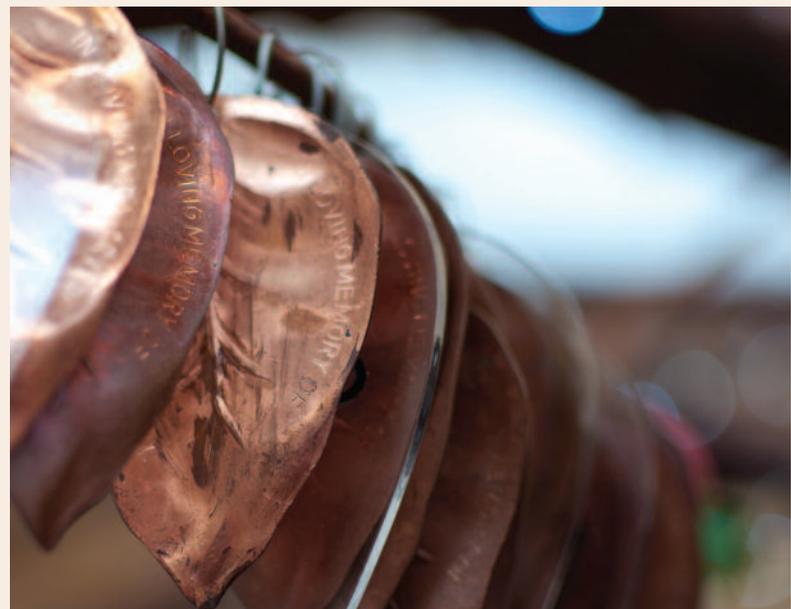
As you enjoy the falling leaves and crisp blue skies, why not celebrate the lives of your loved ones in a different way this Autumn and remember them for generations to come.



For a lasting tribute, support our Tree Of Life which is situated in the memory garden at St. Gemma's Hospice. This garden provides a calm, peaceful space where relatives, friends and carers can sit. Sculpted from copper and steel the tree has detachable copper leaves which for a donation can be hand engraved in memory of a loved one. Visits to the garden are welcome, Mondays to Fridays between 10.00 am and 4.00 pm. Visits at other times are by appointment.

Alternatively, you can create a permanent landmark and support St. Gemma's by planting a tree in memory of a loved one or to mark a special occasion. A donation of £36 will give you the opportunity to sponsor the planting of trees in the Leeds Hospices' Woodland at Temple Newsam, in partnership with Leeds City Council. This will not only help to support patient care at St. Gemma's this Autumn, but will reduce the effects of pollution, provide food and homes for wildlife and be a place to visit for you and your friends and family.

For further information about either of these opportunities please contact: Donna on 0113 218 5506 or email: donnaw@st-gemma.co.uk.



Contact us

The St. Gemma's Hospice Newsletter is produced four times a year and is sent to over 30,000 of our supporters. We hope you find it interesting and informative and if you have any comments we would love to hear from you. If you have a friend or relative who would like to receive a copy of our Newsletter, or if for any reason you would prefer not to receive this or other mail from St. Gemma's, please contact us.

You can call: 0113 218 5555, email: suel@st-gemma.co.uk or write to: Sue Lakin, St Gemma's Hospice, Freepost NEA 9320, Moortown, Leeds, LS17 7YY.

The Football League Pitches in for Hospice Care

This season, Leeds United FC has teamed up with St. Gemma's Hospice and Martin House as part of the Football League's official charity partnership with national charity Help the Hospices.

Nationally, this season the Football League aims to raise £400,000 for hospice care. That's enough to fund 3,000 home visits from a hospice nurse, to provide counselling for 2,000 bereaved families, and to give 1,400 people the chance to spend a day with others facing similar situations.

Football League crowds topped 16 million last season; statistically half of those attending games will know someone who has been cared for by a hospice.

We are looking forward to working with everyone at Leeds United FC and thank them for their continued support.



Lucas the Kop Cat helps to launch the partnership

All the 20s for our new Shop in Guiseley

The number 20 had a special significance for St. Gemma's Hospice this summer as it opened its latest charity shop in Guiseley. It was the 20th shop in the St. Gemma's chain and it opened to the public on 20th June. As a special treat, staff gave away a free gift to the first 20 customers on the day.

The new shop is located at 54, Otley Road in Guiseley and is open 6 days a week selling quality clothes, including some designer fashions, books, games and bric-a-brac all at bargain prices. All profits from the shop support the Hospice.

Shop Manager Amanda Keighley said, "We're delighted to have a new shop in this busy community. We're doing really well so far and we'd love to see you if you are passing. Thanks to everyone for their support."

For a list of all our charity shops please visit www.st-gemma.co.uk

Our 11th Annual Art Exhibition and Sale - buy an original for your home



St. Gemma's are inviting you to attend our 11th Annual Art Exhibition and Sale where you can view our collection of 800 paintings, photographs and pastels which are all hung, mounted and framed and available for you to buy.

To be held at The Grammar School at Leeds in Alwoodley, it's an opportunity to start or expand your art collection and buy affordable, original pieces to display proudly in your homes.

Prices range from just £30 to £700 and can make perfect Christmas, birthday or anniversary gifts. A percentage of all the art sold is donated to St. Gemma's Hospice and by having this commission we have managed to raise an outstanding £140,000 from this event.

With such a huge variety of art on display from professional and up and coming artists, you would be mad not to come along and view our exhibition. Entry is just £2 and as well as viewing the art you can enjoy delicious cakes and pastries along with tea and fresh coffee served in vintage china from our Art Cafe.

Whatever the reason, buying art is fun, invigorating and makes a great addition to any home, office or business.

Opening hours are:

Thursday 3rd to Saturday 5th November 10 am until 6 pm
and Sunday 6th November from 10 am until 4 pm.

There will also be a fabulous Craft Fair running alongside the exhibition on both the Saturday and Sunday showcasing and selling the work of regional talents.

Sponsored by:



GSSARCHITECTURE

Hospice Care Week – Be surprised

This autumn, St. Gemma's Hospice is joining forces with hospices across the UK to launch the first ever Hospice Care Week.

From 8 to 14 October we will work together to raise awareness of hospice care and address the misconceptions that people may have about our work.

Cath Miller, Director of Nursing at St. Gemma's said,

- “ When people are referred to us, they are often surprised by how, despite the heartbreak of serious illness, we offer a feeling of wellbeing and comfort to our patients and everyone around them.
- “ From being there through the hard times to helping celebrate the good times, we are here to help people in Leeds with life-limiting and terminal illnesses to live well until they die.
- “ Many people also don't realise that St. Gemma's Hospice isn't just a building; it comes to you wherever you need it by providing care in people's own homes as well as in the Hospice. ”

Get involved

Hospice care has different associations for different people – positive, challenging and sometimes very surprising. This Hospice Care Week, we want to know what hospice care means to you – in one word.

Laughter, tissues, celebrations, friends, pets, socialising, life, relief, me-time, dying, gardens, homely, dignity, charity, fun, sad, hope, comfort, love, a building, a philosophy, lifeline, day out, shops, innovative, cuppa ...

Whether you are a patient, a supporter, a volunteer, an employee or a member of our local community, you can tell us the word that best sums up hospice care for you in any of the following ways:

- wearing a customisable 'Hospice care, be surprised' sticker (available from the Hospice and our shops)
- tweeting or updating your Facebook status with your word, followed by: **#besurprised** by **#hospice care**
- write your word onto a large sheet of paper and get a friend to take a photo of you holding it up. Please email photos to besurprised@st-gemma.co.uk, stating whether you are happy for your photo to be used in publicity or press materials.

Your collection of words will help to paint a picture of what hospice care really means to our local community. Thank you for your support during Hospice Care Week in its very first year.

www.besurprised.org.uk



CORPORATE CONNECTIONS

Something that Money CAN Buy

You've heard the saying 'money can't buy everything' and we agree that this is true. However one of the most important things that money can buy is care for our patients, especially the intensive, palliative care received by our patients in the In-Patient Unit.

Whilst all our patient services are equally important, it is our vital In-Patient beds where our patients receive the most intensive of care, 24 hours a day, 365 days a year. Care is provided around the clock by a dedicated team, tailored to the individual needs of each patient, in a 'home from home' environment.

Our **365 Days of Care Appeal** raises money for the In-Patient Unit as supporters can sponsor a day of care on a specific date. It costs £435 to provide a day of care for an in-patient which pays for the doctors, nurses, medication, food, laundry and so forth that a patient needs on a daily basis.

We are looking for companies who would like to sponsor a day of care at the Hospice at a cost of £435, or a weekend at a cost of £870. In return for your sponsorship you will receive:

- a framed certificate for you to display in your staff or reception area
- your company name on our roll of honour of sponsors at the Hospice during 2012
- your company name featured on our reception board on the day that you have sponsored

Why not get together with your colleagues to raise the money to sponsor a day of care? This is exactly what Naser Sadiq and his colleagues at Leeds City Council did recently. They had a Cake Bake event where staff baked cakes and brought them to work to sell. In just one day, from selling their delicious cakes they raised enough money to sponsor a day of care. What's more they all had a lot of fun and are pleased that their cake baking and cake eating has gone to provide a day of care for a local person in need of the Hospice.

To sponsor a day of care or to receive more information about **365 Days of Care**, please contact Tracie Harrison on 0113 218 5296 or at tracieh@st-gemma.co.uk. Tracie also has a list of suggested activities that you and your colleagues could do to raise money.

The amazing array of cakes at the Leeds City Council Cake Bake



Support Us...

Jail & Bail – 21st October

On the morning of 21st October, Police Officers will be 'arresting' 10 Hospice supporters for 'crimes' they have committed. They will be taken to Leeds Town Hall, 'tried' by a 'Judge' and put into the old Victorian cells where they will remain until they have raised £500 'bail money'. Our very own Community Nurse Specialist, Julie Kaye, is one of the participants who is being 'arrested'. If you have a colleague who should be 'arrested' for example, for crimes against fashion, telling unfunny jokes, crazy dancing at the office party etc, please **contact Tracie**.

Fire Walk – 9th February

Can you take the heat and walk on fire to raise money for St. Gemma's Hospice? Following the success of the Fire Walk held by Winston Solicitors, we will be holding a Fire Walk on 9th February 2012. This evening event will involve participants completing a two hour motivational training session which will aim to empower and inspire participants to believe that anything is possible. The training concludes with participants being so fired up that they are then able to walk on 20 feet of wood embers burning at a cool 1236 degrees fahrenheit! The event will be held in the Hospice grounds and spectators are very welcome to come and watch



this intrepid feat. Don't miss this red hot opportunity and raise money for our patients in a blaze of glory. **Contact Tracie**.

Collections volunteers needed

Volunteers urgently required to help with collections particularly in the following areas: Birstall, Colton, Guiseley, Horsforth, Hunslet, Kirkstall, Leeds City Centre, Rothwell and Yeadon. Will involve holding a collection box at designated stores and at one off collections to represent and promote the Hospice. Hours to suit. **Contact Jenny**.

Foreign coins

Do you have any foreign coins left over from your summer holidays? If so, did you know that St. Gemma's Hospice are able to raise valuable funds towards patient care through re-cycling these? Simply drop your unwanted coins and notes at the Hospice or one of our 20 shops across Leeds. For more details about re-cycling for the Hospice please **contact Jenny**.

Gifts to Sell

Would your school, shop, pub or group like to support St. Gemma's by selling small gifts, toys and badges? Our range of items can be delivered to your door, free of charge, on a sale or return basis and each item costs only £1.00 to buy. **Contact Jenny**.

Autumn/Winter Virtual Gifts



Look out for our new autumn and winter gift card designs which will soon be available to purchase. These are available from our St. Gemma's Hospice shops across Leeds and from the Hospice. Our Virtual Gifts are a unique opportunity to give a gift to a loved one and also contribute to the cost of care at St. Gemma's Hospice. **Contact Nicki**.

Virtual Challenges

Taking part in a Virtual Challenge for St. Gemma's Hospice allows you to complete a life-changing challenge, such as running the London Marathon, swimming the Channel or climbing Mount Everest, all from the comfort of your home, local gym or park! **Contact Nicki**.

Another Busy Year

The St. Gemma's Hospice 'Annual Review' booklet is now available if you would like to find out what has happened at St. Gemma's in the past year. If you would like a copy, free of charge, please contact Sue on 0113 218 5555 or email: suel@st-gemma.co.uk.



Having a Ball in aid of St. Gemma's

Local IT company, Leeds Direct Distribution (LDD), celebrated their 18th birthday in style by holding a Birthday Ball at the Hilton Hotel. 220 guests, a mixture of employees, suppliers and customers were treated to a great night of entertainment, hosted by lookalikes of David Brent and Gareth Keenan from 'The Office'.

£10,000 was raised from ticket sales, raffle, casino and auction throughout the fun-packed evening. Sales Director, Mandi Iles even auctioned herself to help raise this magnificent sum of money, £5,000 of which was kindly donated to St. Gemma's Hospice. Thanks to Mandi, Grant and all the team for their hard work and kind support for our patients and we wish all at LDD the very best for the next 18 years.

Hitting a Ball in aid of St. Gemma's

We are delighted to announce that our annual Golf Day, held at Moor Allerton Golf Club in June, raised a record breaking £19,500 this year - the most ever raised by this event. This amazing amount of money was raised thanks to the generous sponsorship of The Cohen Foundation, the continued support of the Manny Cussins Foundation, the many hole sponsors and Moor Allerton Golf Club who have held this event for the last 11 years.

Thanks also to our 26 teams who had a fabulous day on this amazing course and congratulations to the team from Unilever who walked off with the 1st place trophy.

Coming Up...

Indoor Car Boot Sales – Saturday 17th September and Saturday 22nd October

Come along to one of our indoor sales at the Hospice Conference Centre between 10am and 1pm where there is always a huge range of items on sale for bargain prices. Entry is by donation. Table hire is fully booked for our 2011 sales and we are now taking bookings for 2012. **Contact Jenny.**

Vintage Fair – 24th and 25th September

To be held at the Hospice, entry by donation, 10am to 4pm both days. Our extremely popular Vintage Fair is packed to the rafters with clothing, accessories, furniture, artwork, and much more, all dating from 1920s to 1980s. Also, have your hair and nails done in a vintage style! **Contact Hayley.**

Lindy-Hop for the Hospice – Saturday 1st October



Join us for an evening of swing music and dancing at The Immaculate Heart Church from 7pm until 11pm. The evening will include a Lindy-Hop dance performance from the professionals, a taster class where you will get the chance to learn to dance, followed by an evening of swing music to show off your moves. All this and a licensed bar and raffle! No partner required. Tickets cost £6.50. **Contact Jenny.**

Autumn Fair – Saturday 8th October

Held in the Hospice's Conference Centre, 10am to 3pm. This annual event will have a fantastic array of stalls, children's activities and seasonal refreshments. Entry is by donation, making this an affordable event for the whole family. **Contact Hayley.**

Great Yorkshire Run (Sheffield) – Sunday 9th October

This popular 10K run takes place in Sheffield city centre, starting and finishing on Arundel Gate. Entry is £25 and includes chip timing, event t-shirt, medal and finisher's pack. **Contact Nicki.**

Art Exhibition and Sale – Thursday 3 to Sunday 6 November

Whether you are an avid art fan or just fancy something to brighten up your walls, come along to our annual Art Exhibition and purchase a piece of original artwork and know the money will help support St. Gemma's. Peruse our 800 exhibits all hung, framed and available for you to buy. Prices range from £30 to £700 (frames included) and



include a wide variety of paintings, pastels, photographs and more. **Contact Fran.**

Festive Gifts and Crafts – Thursday 3rd November

Held at the Hospice, 6pm to 9pm. This unique event is very popular and it's designed to fuel your festive spirit and give you plenty of ideas for entertaining friends and family over the Christmas period. You will also be the very first to view and purchase goods at our annual Gift Sale. There will be stalls, demonstrations, canapés and a licensed bar. Tickets cost £7.50 and include entry into a free prize draw. **Contact Hayley.**

Christmas Gift Sale – 4th, 5th and 6th November

Held at the Hospice, 10am to 4pm each day. A vast array of brand new goods from our Gift Shop range. Christmas gifts, decorations and other festive essentials, all under one roof, at famously low prices. **Contact Fundraising.**

The Biz Quiz – 17th November

Are you and your colleagues a brainy lot? Fancy competing against teams from other companies for the glory of winning a trophy and prizes? 8 categories of questions, picture rounds, double bubble bonus questions and more. £12.50 per head which includes a 2 course supper. Bar serving alcoholic and soft drinks. If you and your colleagues are up to the challenge, **contact Tracie.**

Annual Flag Day – Saturday 26th November

Please support us on our annual Flag Day collection where we have permission to collect money and raise awareness of St. Gemma's Hospice in the city centre and the suburbs of Leeds. Can you help by collecting money for however long suits you, between the hours of 9am and 5pm, either in your local area or in Leeds city centre? We will provide all the collection materials and necessary permit in advance. We are hoping to raise over £7,000 from the one day collection and every hour you can offer us helps! **Contact Jenny.**

The 10th Anniversary Winter Ball – Saturday 26th November

Join us for the 10th anniversary Winter Ball under the sparkly ceiling of the LUFC Centenary Pavilion. Drinks reception, sumptuous 3 course meal, dancing to a live covers band playing your dance favourites plus DJ playing requests until 2am. All for just £43 per head. Great for your staff Christmas party, entertaining clients or having fun with family and friends. **Contact Tracie.**

Santa Dash – Sunday 11th December

We've heard some whispers from Santa's Little Helpers that the Santa Dash is changing this year. According to the Head Elf (our reliable source at the North Pole) the two events will now be one Big Santa Dash at 10am in Leeds. This means there will be lots more Santas running together which will look fantastic and make for a fun and festive day for all taking part. Full details are to be confirmed, but keep an eye on our website for full details and register your interest so you are first to hear about it. **Contact Fran.**



Sponsored by

Contact Numbers: (Area Code 0113)

Nicki	218 5559 nickib@st-gemma.co.uk
Fran	218 5505 francines@st-gemma.co.uk
Hayley	218 5570 hayleya@st-gemma.co.uk
Jenny	218 5565 jennym@st-gemma.co.uk
Tracie	218 5296 tracieh@st-gemma.co.uk

General Fundraising enquiries
218 5555

www.st-gemma.co.uk



WILL power



For the second year, solicitors across Leeds have agreed to support St. Gemma's by writing Wills and Codicils free of charge throughout October, in exchange for you making a donation to the Hospice. Last year, almost 200 supporters took part, putting their affairs in order knowing that their donation will allow St. Gemma's to continue to provide care and services to its patients.

There is no obligation to include us in your Will but if you do choose to, any gift will be very much appreciated. The cost of caring for one in five of our patients is covered by gifts left in Wills and this has the added advantage of being tax free!

To take advantage of this offer, simply:

- 1 Cut out and complete the entitlement voucher.
- 2 Arrange an appointment to be seen in October by one of the participating solicitors.
- 3 At the appointment the solicitor will hand you an envelope.
- 4 Place your voucher and donation into the envelope and seal it. Donations can be made via cash, cheque or credit card.

The offer applies to standard Wills, Mirror Wills (e.g. two identical Wills written for husband and wife) and Codicils (changes made to your current Will). If you find that your Will is not standard and involves specialised legal advice, your solicitor will advise you and agree a fee with you.

For more information about Make a Will Month, contact Tracie on 0113 218 5296 or tracieh@st-gemma.co.uk or visit www.st-gemma.co.uk

Participating Solicitors

Beachwood Solicitors – Hunslet

Nillu Chodha – 0113 200 8770

Blacks Solicitors – City Centre

Katherine Jordan – 0113 207 0000

Castle Sanderson – Crossgates

James Kendrew – 0113 232 1919

Clarion – City Centre

Helen Gott – 0113 222 3234

Crockett & Co Solicitors – Harehills

Michelle Beckwith & Stephanie

Kaim-Caudle – 0113 226 0111

Emsleys – Rothwell

Liz Stephen – 0113 201 4900

Grahame Stowe Bateson – Meanwood

Howard Cohen – 0113 274 4611

Grahame Stowe Bateson – Bramley

Richard Walters – 0113 255 8666

Hartlaw LLP – Wetherby

Stephen McNally – 01937 586 222

Ison Harrison – City Centre

Dominic Mackenzie – 0113 284 5000

Ison Harrison – Crossgates

Peter Colley – 0113 284 5015

Ison Harrison – Garforth

Martyn Philips – 0113 286 1455

Ison Harrison – Guiseley

Helen Dawson – 01943 889 080

Ison Harrison – Ilkley

Susan Cuthbertson – 01943 889 100

Last Cawthra Feather – City Centre

Nicola Troyna – 0113 244 0876

Last Cawthra Feather – Ilkley

Neil Shaw – 01943 601020

Lester Morrill – City Centre

Mr Lester – 0113 245 8549

Levi Solicitors LLP – City Centre

Marie Johnson & Laura Kirk

– 0113 244 9931

Lindley Clough – Pudsey

Charles Clough – 0113 257 0523

Morrish Solicitors LLP – Bradford

James Shingleton – 01274 745 328

Morrish Solicitors LLP – City Centre

Charlotte Bandawe – 0113 245 0733

Morrish Solicitors LLP – Yeadon

Tom Morrish – 0113 250 7792

Richard Ellis & Co – Chapel Allerton

Richard Ellis – 0113 228 4000

Shaw Gillis Solicitors – Morley

Mr Shaw – 0113 252 0331

Simpson Millar LLP – City Centre

Sian Thompson – 0113 306 2820

Vaughan & Co – Adel

Victoria Marcus – 0113 261 1044

Wilsons Solicitors – Idle

Mark Shaw & Leanne Thomas Blair

– 01274 616 400

Wilsons Solicitors – Whitkirk

Aldene Thomas – 0113 264 3444

Wilsons Solicitors – Wibsey

Hardeep Sangha & Kim Duffy

– 01274 693 600

Winston Solicitors LLP – Roundhay

Wendy Scarr – 0113 320 5000

Zermansky & Partners – City Centre

Christopher Rhodes & Russell Graham

– 0113 245 9766

ENTITLEMENT VOUCHER

Please complete this voucher and hand it to the solicitor

Title: Forename:

Surname:

Address:

Town: Postcode:

Telephone: e-mail:

Where did you hear about Make a Will Month?.....

.....

METHOD OF PAYMENT (please tick as appropriate)

Cash Cheque   

Card Number

Start Date / Expiry Date / Issue No

Cardholder's Signature

Please treat all donations I have made within the last four years and all future donations I make as **Gift Aid**. I understand that I must pay an amount of income tax or capital gains tax in the current year at least equal to the tax you reclaim on my donation(s) and I shall inform you if I have not.

Cardholder's details (if different from above)

Title: Forename:

Surname:

Address:

Town: Postcode: