

Advanced Communication Skills

2 day training for healthcare professionals

(based on the original “Connected” model)

Communication Skills training is associated with positive outcomes, leading to:

- Fewer complaints
- Reduction in medico-legal risk
- Decreased stress for health care professionals
- Patient centred care
- Increased confidence for participants

Who would benefit from the training?

Senior doctors, nurses and health and social care (Band 6 and above) professionals communicating with patients with a non-curative illness in challenging or complex situations (including, cancer, non-malignancy or long term conditions).

Evaluations submitted by all participants show that 100% would definitely recommend the course.



Recent participants have commented:

“The course has exceeded my expectations and I feel my confidence has significantly improved over the 2 days.”

“A very useful and challenging course in a very supportive environment.”

Facilitated by The Leeds Communication Skills Training Team @ St Gemma's

To book your place, download an application form from:
www.st-gemma.co.uk/professional-development

or email: marion.baldwin@st-gemma.co.uk (tel: 0113 218 5195)