

# Highlights of the year 2017/18

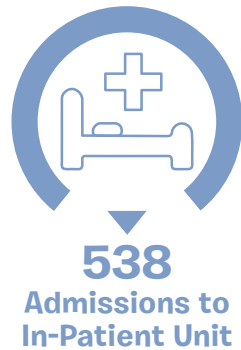
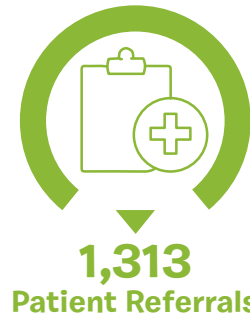
Patients and their families remain at the heart of everything we do. We care for people from any background through a range of expert services delivered by a highly skilled and professional team. This is what we achieved in the year:

**535**  
Healthcare Professionals Trained across the city



**26%**  
of income came from NHS Grant

**74%**  
of funds raised by our brilliant community supporters



**5,682**

Visits to patients in their own homes



**£9.7m**

To run St. Gemma's Hospice last year

That's **£25,000** a day!



We became the first ever University Teaching Hospice

"Outstanding Care"

"You looked after all of us with patience and dignity"

"Your care made a big difference to the whole family"

"Every penny donated is put to good use"

Thanks to you, we were able to provide all of our expert services completely **free of charge** to patients and their families

This is just a brief snapshot of some of our work this year. We couldn't list everything, but thank you to everyone who has contributed in any way. For detailed information about our activities, finances and governance, please contact us for a copy of our Report and Financial Statements 2018. For details about our care and quality improvements, please ask for our latest Quality Account. Phone **0113 218 5500** or visit [www.st-gemma.co.uk/keypublications](http://www.st-gemma.co.uk/keypublications)

**124,653**

Volunteer Hours

**894**

Volunteer Numbers

**998**

Attendances at St. Gemma's Day Services

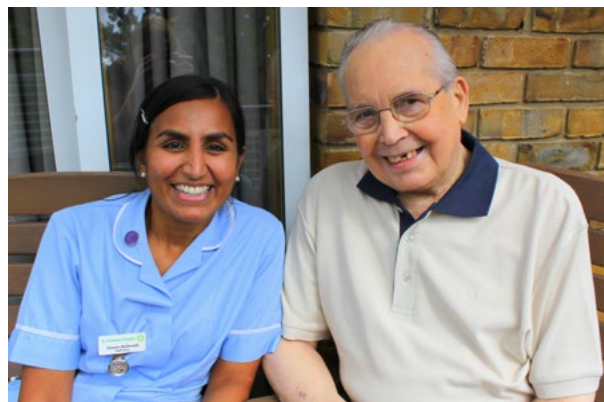
**97%**

of In-Patients felt the Hospice made a positive difference to their life

## How we are able to help

The services provided by St Gemma's Hospice are completely free of charge to patients, families and carers, but are not free to provide. The majority of the Hospice's annual running costs must be raised from donations and fundraising initiatives. We simply would not be able to continue caring for people with life threatening illnesses without the valuable and on-going support of the community. We are extremely grateful to all those who make donations, take part in fundraising events, leave a gift in their Will or help the Hospice in any way to continue its caring work.

**"I simply don't know what we would have done without the care and support from St Gemma's Hospice. It was a lifeline for me and the family."**



## For more information

For more information about St Gemma's Hospice:

[www.st-gemma.co.uk](http://www.st-gemma.co.uk)

For advice or support please call:

**0113 218 5500**

### To make a donation and help local people:

-  Call us on **0113 218 5555** and donate with a debit or credit card on the phone.
-  Send us your donation (cheques payable to St Gemma's Hospice) to the address below.
-  Visit one of our charity shops.
-  Remember us with a gift in your Will.

**Thank you.**

**St. Gemma's Hospice**  
329 Harrogate Road  
Moortown, Leeds, LS17 6QD

Hospice: 0113 218 5500  
Fundraising: 0113 218 5555

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 [St. Gemma's Hospice](https://www.linkedin.com/company/st-gemma-s-hospice)

Registered Charity No. 1015941

## St. Gemma's Hospice A Review of the Year 2017-18



## What we do

St Gemma's is for people who have life threatening illnesses with difficult symptoms to be managed. Care is based on a simple idea – that the person is more than the illness. Each of us – sick or well – has unique physical, emotional, social and spiritual needs. St Gemma's tries to respond to these needs in ways which place the highest value on respect, choice and empowerment.

Care is offered to patients and their carers in the Hospice's 32 bed In-Patient Unit, through the St Gemma's community team and via our Day Services, which includes a Day Hospice and Out-Patient's department.

Care is provided by a range of specially trained staff: nurses, doctors, physiotherapists, occupational therapists, social workers, pharmacists, complementary therapists and others. Our expert team works together to ensure the needs of patients and carers are met. We also work closely with other care providers in the city.

Families and carers are supported by the Hospice's specialist bereavement workers who provide support to all including children and young people.

In the last year, St Gemma's supported over 3,000 local people.

**Please read on to find out what else we have achieved in the past year...**

**"They really are an exceptional charity at the very heart of our community"**