

Advanced Communication Skills Training

An online 1 ½ day programme for Health Care Professionals
(based on the original “Connected” model)

Communication skills: Effective communication between patients and clinicians is fundamental to the delivery of high-quality care. We know how highly patients and their carers value good communication. This is a virtual interactive workshop which is learner centred, enabling senior clinicians to enhance their skills and confidence in communicating with patients with advanced life-threatening and progressive illnesses.

Who can apply for this training?

Senior doctors, nurses and health and social care professionals (Band 6 and above) who communicate with patients with non-curative illnesses in challenging and complex situations (including cancer, non-malignancy or long term conditions).

Evaluations submitted by “Connected” course participants showed that 100% would definitely recommend the course.

Course dates and times:

- ✚ 26 January (9am to 12.30pm) and 27 January (9am to 4.30pm)
- ✚ 2 March (9am to 12.30pm) and 3 March (9am to 4.30pm)
- ✚ 16 March (9am to 12.30pm) and 17 March (9am to 4.30pm)

You will require access to a PC/laptop with microphone and camera to access the training online. Details for joining will be sent out prior to the session.

To book your place, download an application form:

www.st-gemma.co.uk/professional-development and send by email to:
AUPCcourses@st-gemma.co.uk

Please include invoice details for the £325 course fee.

If you require further information about the training / IT support, please contact:
Trish Stockton: AUPCcourses@st-gemma.co.uk

Facilitated by the Leeds Communication Skills Training Team @ St Gemma's.