

# Advanced Communication Skills Training

An online 1 ½ day programme for Health Care Professionals  
(based on the original “Connected” model)

**Communication skills:** Effective communication between patients and clinicians is fundamental to the delivery of high-quality care. We know how highly patients and their carers value good communication. This is a virtual interactive workshop which is learner centred, enabling senior clinicians to enhance their skills and confidence in communicating with patients with advanced life-threatening and progressive illnesses.

## Who can apply for this training?

Senior doctors, nurses and health and social care professionals (Band 6 and above) who communicate with patients with non-curative illnesses in challenging and complex situations (including cancer, non-malignancy or long term conditions).

**Evaluations submitted by “Connected” course participants showed that 100% would definitely recommend the course.**

## Course dates and times:

- ✚ Monday 10 May 2021 (9am to 12.30pm) and Tuesday 11 May 2021 (9am to 4.30pm)
- ✚ Monday 21 June 2021 (9am to 12.30pm) and Tuesday 22 June 2021 (9am to 4.30pm)
- ✚ Wednesday 14 July 2021 (9am to 12.30pm) and Thursday 15 July 2021 (9am to 4.30pm)
- ✚ Thursday 30 September 2021 (9am to 12.30pm) and Friday 1 October 2021 (9am to 4.30pm)

You will require access to a PC/laptop with microphone and camera to access the training online. Details for joining will be sent out prior to the session.

## To book your place, download an application form:

[www.st-gemma.co.uk/professional-development](http://www.st-gemma.co.uk/professional-development) and send by email to:

[AUPCcourses@st-gemma.co.uk](mailto:AUPCcourses@st-gemma.co.uk)

**Please include invoice details for the £325 course fee.**

If you require further information about the training / IT support, please contact:

Trish Stockton: [AUPCcourses@st-gemma.co.uk](mailto:AUPCcourses@st-gemma.co.uk)

Facilitated by the Leeds Communication Skills Training Team @ St Gemma's.