

Advanced Communication Skills Training

A 1 and ½ day programme for Health Care Professionals
(based on the original “Connected” model)

Communication skills: Effective communication between patients and clinicians is fundamental to the delivery of high-quality care. We know how highly patients and their carers value good communication. This is a virtual interactive workshop which is learner centred, enabling senior clinicians to enhance their skills and confidence in communicating with patients with advanced life-threatening and progressive illnesses.

Who can apply for this training?

Senior doctors, nurses and health and social care professionals (Band 6 and above) who communicate with patients with non-curative illnesses in challenging and complex situations (including cancer, non-malignancy or long term conditions).

Evaluations submitted by course participants showed that 100% would definitely recommend the course.

Course dates and times:

The below session(s) will be held over Zoom on both days.

- ✚ Monday 27th June (9am – 1pm) and Tuesday 28th June 2022 (9am to 4.30pm)
- ✚ Wednesday 28th September (9am – 1pm) and Thursday 29th September 2022 (9am – 4.30pm)
- ✚ Wednesday 5th October (9am – 1pm) and Thursday 6th October 2022 (9am – 4.30pm)
- ✚ Wednesday 2nd November (9am – 1pm) and Thursday 3rd November 2022 (9am – 4.30pm)
- ✚ Wednesday 18th January (9am – 1pm) and Thursday 19th January 2023 (9am – 4.30pm)
- ✚ Wednesday 1st February (9am – 1pm) and Thursday 2nd February 2023 (9am – 4.30pm)

The below session(s) will be held over Zoom on the 1st day and the face-to-face at St Gemma's Hospice on the 2nd day.

- ✚ Wednesday 23rd November (held on Zoom, 9am – 1pm) and Thursday 24th November (held at St Gemma's Hospice, 9am – 4.30pm)

You will require access to a PC/laptop with microphone and camera to access the training online. Details for joining will be sent out prior to the session.

To book your place, complete an application form and send by email to:

AUPCcourses@st-gemma.co.uk

Please include invoice details for the £400 course fee.

If you require further information about the training / IT support, please contact:

Trish Stockton: AUPCcourses@st-gemma.co.uk